

Newsletter

Kingsteignton Veterinary Group



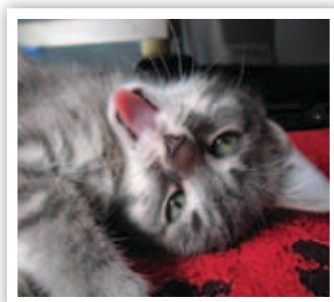
Issue 2 Tel: 01626 354260

Our Summer News

Well, it may have been the wettest summer on record so far, but it is summer nonetheless – and here is our latest newsletter to keep you up-to-date with all the news and developments at Kingsteignton Veterinary Group. As you know, we are committed to our clients, and we are currently running a survey to find out your views – please see the back page for more information. We've also decided to extend our opening hours (which you can find out about below) and are welcoming a new staff member, Nicola, to our team. You'll find all our most up-to-date news here – happy reading!

Extended Opening Hours

For those of you with busy lives and hectic schedules who could benefit from earlier or later appointments, we have decided to extend our opening hours. The Kingsteignton branch now opens for appointments until 7pm every Monday, Wednesday and Friday, and opens at 8am on Monday, Tuesday and Friday. Please book these appointments in advance.



Charity Run Results!

The practice partners, Nick, Howard and David, are delighted to announce that they have raised £500 for Kingsteignton Community Swimming Pool. They managed to complete a gruelling total of 60 miles swimming, running and cycling – and were even joined by Tizzi for a two-mile swim!

Thanks to everyone who supported us it was a great community effort. Further donations welcome. If you would like to make a donation, please drop into one of our branches.



Facebook and Twitter

Kingsteignton Veterinary Group is now on Facebook and Twitter! Like our Facebook page and follow us on Twitter (@KVG_Vets) to keep up-to-date with practice news, pet care tips and lost and found pets. So far we have successfully reunited 2 cats (who weren't microchipped) using Facebook. Please follow us to help reunite more pets with their owners. If your pet isn't microchipped, visit the practice for more information.



The Latest Staff News

We would like to extend a warm welcome to Nicola, our newest member of staff, who has recently joined our team from a nearby veterinary practice, where she has worked for the last six years. Nicola is the proud owner of two Whippets, four cats and a selection of Bantams. A lover of all animals – but especially cats! – Nicola relishes being busy and has already found that her nursing talents are being stretched here at Kingsteignton!



Lyndsey, one of our nurses, married Ben on the 6th July. Congratulations and best wishes to the happy couple.



Emma has recently passed her anaesthetic exams with 88% – a big well done goes to her. Best wishes also to Katie as she takes her exams. Good luck!



Our Practice Diary

October

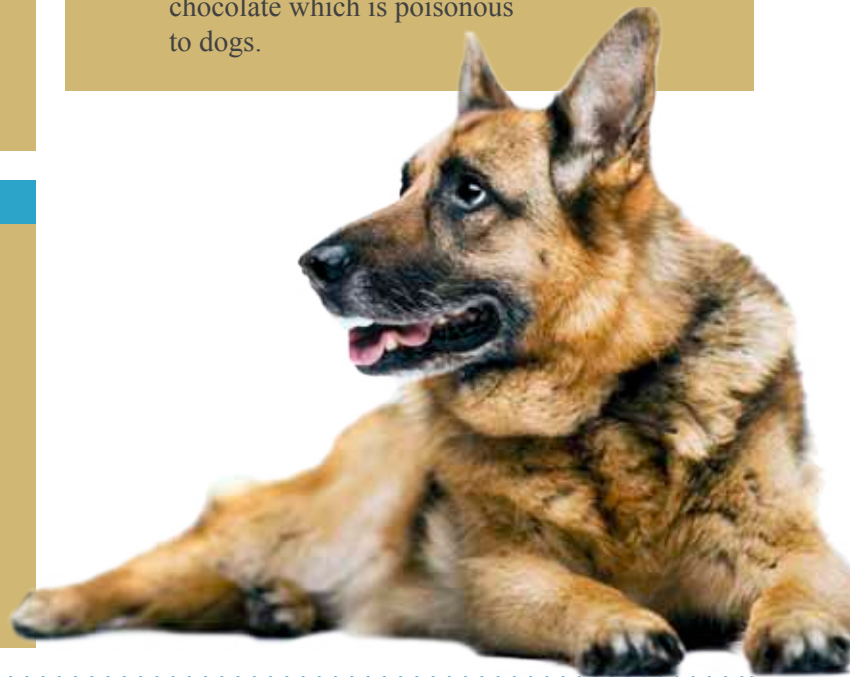
- World Animal Day - the 4th October celebrates all pets across the globe.
- Halloween - don't forget this can be a scary time for pets too. Help prepare your pet for loud noises.

November

- Bonfire Night - it is a good idea to prepare your pets for firework night in advance. Ask in the practice for more details.
- Prostate Awareness Month - Most people are aware of prostate disease in man, but many are unaware that it can affect dogs too. In fact, studies have shown that over 80% of uncastrated male dogs over the age of 5 are affected, please ask us for more details regarding testing.

December

- Avoid feeding pets rich tit-bits especially chocolate which is poisonous to dogs.



We need your feedback!

We are very interested in the views of our clients, and want to provide the best service possible for you and your pets. We are therefore running a client survey to find out your views. Please take the time to complete the survey online at www.surveymonkey.com/s/kvg. For every one completed, We will be making a donation to an animal charity of your choosing, and there are also £100 worth of Amazon vouchers available, so please take a few minutes to give us your opinion!

New product diary

- Seresto Flea and Tick Collars for dogs and cats - for the treatment and prevention of fleas and ticks for up to eight months .
- Comfortis – a safe and easy method of flea control in the form of a monthly beef-flavoured tablet.
- Aktivait - a nutraceutical supplement for elderly dogs and cats, containing natural anti-oxidants and substances to improve your pet's vitality and mental health.

New Vaccines

We have two new vaccines available to clients:

1. A combined rabbit vaccine that is more effective, cheaper and requires less injections - ask us for more details.
2. Have you taken your dog to Europe? There is a high chance that they have been exposed to Leishmaniasis. We now have a blood test and a vaccine for this common, hidden disease.

Kingsteignton Surgery Times

(Appointments required)

Monday and Friday

08.00 – 10.30
14.00 – 16.00
17.00 – 19.00

Tuesday

08.00 – 10.30
14.00 – 16.00
17.00 – 18.30

Wednesday

09.00 – 10.30
14.00 – 16.00
17.00 – 19.00

Thursday

09.00 – 10.30
14.00 – 16.00
17.00 – 18.30

Saturday

09.00 – 10.30

Sunday

We are closed

Bovey Tracey Surgery Times

(Appointments required)

Monday to Friday

08.30 – 09.30
Appointment required
16.30 – 17.30
Appointment required
(not Wednesday)

Saturday

We are closed

Sunday

We are closed

Chudleigh Surgery Times

(No appointments required)

Monday to Friday

08.15 – 09.00
No appointment required
13.30 – 14.00
No appointment required
(not Wednesday)

Please phone ahead to check availability.

Saturday

We are closed

Sunday

We are closed

We provide a 24/7 out of hours emergency service, please phone us on 01626 354260, if you wish to speak to us out of hours.