

BUY 3 GET ONE FREE – ON ALL WORMERS



Terms and conditions:

- This voucher is valid until 29/02/2016
- All offers are subject to availability
- Offer only valid for use with your membership card
- Not to be used in conjunction with other loyalty vouchers

WEBSHOP – 15% OFF YOUR FIRST ORDER



Terms and conditions:

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FIRST VET CONSULTATION FREE – WELLNESS CHECK FOR YOUR SENIOR DOG, 10 YEARS +



Terms and conditions:

- This voucher is valid until 29/02/2016
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- Offer only valid for use with your membership card
- Only for use during appointments pre-booked for this purpose
- Not for pets who are currently undergoing long term treatment
- In-house testing, medications etc fees applicable

25% OFF CAT AND DOG ROUTINE NEUTERING DURING JANUARY AND FEBRUARY 2016



Terms and conditions:

- Valid from 02/01/2016 until 29/02/2016
- All offers are subject to availability
- Offer only valid for use with your membership card
- The routine surgical procedure must be performed during January and February only to qualify
- Does not include cost of microchipping or any other services/procedures done at the same time
- Does not apply to non-routine neutering procedures

Kingsteignton Surgery Opening Times

Monday to Friday
8.00am - 8.00pm

Saturday
8.00am - 4.00pm

Bovey Tracey Surgery Opening Times

Monday to Friday
8.30am - 9.30am
4.30pm - 5.30pm
(not Wednesday afternoon)

Chudleigh Surgery Opening Times

Monday to Friday
8.15am - 10.00am
4.00pm - 6.00pm

Saturday
9.00am - 10.00am

We provide a 24/7 out-of-hours emergency service. Please phone us on 01626 354 260 if you wish to speak to us out-of-hours. We also offer late appointments until 7.30pm at the Kingsteignton Surgery by special request.

01626 354 260

01626 357 538

www.kingsteigntonvetgroup.co.uk

reception@kvg.uk.com

Newsletter

Kingsteignton Veterinary Group

Kingsteignton
VETERINARY GROUP

MERRY CHRISTMAS

Issue 7 | Tel: 01626 354 260

New look for Chudleigh branch

By the time you read this, our Chudleigh branch should be fully refurbished and open for business! Come and see our completely refurbished consultation room and waiting area, complete with our new reception desk. You're sure to receive a warm welcome from our new receptionist, Anne Liebermann. Along with our extended opening hours, Anne will be able to make sure that any ordering, collections or purchases run smoothly.

Our new extended Chudleigh opening hours are:

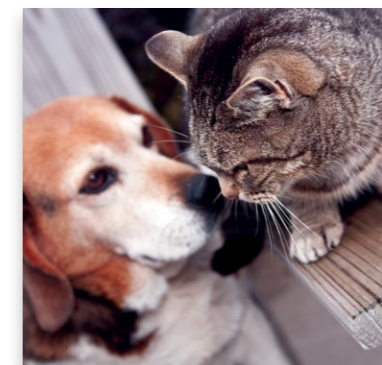
Monday – Friday: 8.15am – 10.00am and 4.00pm – 6.00pm

Saturday: 9.00am – 10.00am

All consultations by appointment only

Worming facts every owner really should know!

- You don't always see worms in your pet's poo!
- The worm eggs can stick to your pet's fur or things in your home. You can then become infected by stroking your pet, or touching places where they have been – yuk! (Children are particularly affected as they may not wash their hands as often)
- Many of the worming products available from the supermarket or pet shop don't kill all the worms
- Most worming products will only kill the worms in your pet at the time they are given and they can become reinfected over time. We recommend regular worming every 3 months
- Fleas can carry tapeworm, so if your pet has had fleas, they will need to be wormed as well as treating the fleas
- Not sure which product to use? We offer a **FREE** nurse consultation, to work out the best product for your pet's needs
- We offer a 25% discount on a year's supply of worming
Buy 3 tablets and get one free!



WEBSHOP UPDATE

You can now order your pet's food and supplies at any time via our new webshop. Order at your convenience and collect from one of our practices.

15% off all first orders from our webshop. See our website for more information.



PLEASED WITH OUR SERVICE?

We would really welcome your online reviews. This can be done either through our website, or via our Facebook page. Go on...Let others know what's good about us! We would really appreciate your comments.

Have you got a dog over 10 years?

This season we would like to focus on the older members of our canine population. Just like people, as dogs get older they start to show signs of wear and tear. This can include symptoms like:

- Stiffness, especially after rest
- Weight loss
- Bad breath, often caused by poor teeth
- Drinking more than they did before
- Dry coat - perhaps you've noticed more dandruff?

There are many products that can help these symptoms and improve quality of life. We find many owners are unaware that age has crept up on their best friends and don't realise they are not as comfortable as they could be. You would be surprised how often we hear "it's just old age", but it's not, it's wear and tear and we can help!



Until the end of February, we are offering a **FREE FIRST CONSULTATION** for all our canine patients over the age of 10, this includes a full health check with a vet and a discussion on how we can alleviate the symptoms of old age and help your canine OAP.

Please phone to make an appointment at one of our branches on **01626 354 260**, or via our website under Client Centre.

New opening hours – Kingsteignton

Did you know we recently changed our opening hours at Kingsteignton?

Monday – Friday | **Saturday**
8.00am – 8.00pm | 8.00am – 4.00pm



Recommend a friend

If you recommend us to someone, both you and your friend will receive £10 off, to use on our services. Pop in and collect your recommendation card today. Feel free to take as many as you can pass on. Cards are available from Kingsteignton reception and at the branches.

We are also pleased to say that we are now stocking Kong toys and puppy training equipment, at a super low cost that will not be beaten at other local stores.



Staff news

We would like to introduce several new members of staff to the KVG team.

Lorna Watson

Head veterinary nurse, Lorna Watson RVN. Lorna, who taught vet nursing clinical skills at a veterinary college and is also a veterinary nurse examiner, has relocated from the London area. She will be leading our amazing nursing team through all the changes ahead.



Lorna Watson

Sarah Ferris

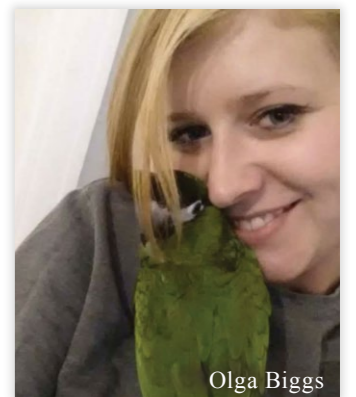
Our new vet nurse, Sarah Ferris RVN, re-joined the team in early September. Sarah had trained as a vet nurse here at KVG, but has now come back to us after taking some time out to become a police officer!



Sarah Ferris

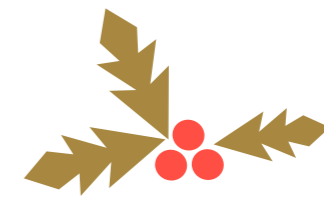
Olga Biggs

Olga joined us in early December as our new kennel assistant. She has previously worked in a similar role for a veterinary practice in Torbay, and also as an animal handler, taking pets to care homes. She is looking forward to getting back into veterinary care.



Olga Biggs

Welcome all



Introducing our all-new puppy parties

Held at the Kingsteignton practice, our puppy parties are designed for puppies under 16 weeks of age that have had at least their first vaccinations. Our vet nurses have specifically designed the parties to maximise the fun for puppies, whilst giving new owners some helpful and informative tips.

The course runs approximately every 2 weeks (depending on numbers) on Thursday evenings at 7.30pm – 8.30pm.

For more information or to book your new fur baby into one of our puppy parties, please contact reception on **01626 354 260**.

