

Newsletter

Kingsteignton Veterinary Group



Issue 3 Tel: 01626 354260

New Year News

Recommend a Friend in 2013

Great News! As a big thank you to those clients who are recommending our practice to their friends, we are offering to add 500 loyalty points to their accounts. If you have a friend or family member who is looking for a veterinary surgery to care for their pets, hand over the voucher below for them to bring along to the practice on their first visit. If they are a new client and tell us that it was you that recommended us as a practice for their pets, we will add 500 loyalty points to your account, which can be redeemed on future purchases. Word of mouth recommendations are hugely important in spreading the word of our practice and our commitment to animal care, so we would like to reward all our wonderful ambassadors! So please, don't just "phone a friend," recommend a friend today and get your points!

Recommend a Friend!

Please give this voucher to any of your friends that are looking for a veterinary surgery to care for their pets. If they are a new client to our practice, and they let us know that it was you that recommended us to them, we will gladly add 500 loyalty points onto your account. This is our way of saying a big THANK YOU for being our ambassadors!

Valid until 31st March 2013



New Services for Puppies and Cats

Are you the proud owner of a new puppy? At Kingsteignton Veterinary Group, we are eager to ensure your puppy gets the best start in life, which is why we are now offering puppy clinic checks when they are four, five and six months old. If you have a young dog, why not get in touch and book your puppy in for a quick check? You won't regret it!



Neutering your pet cat is crucial if you do not want to end up with unplanned kittens. Cats can fall pregnant very early in life, and it is now recommended that cats are neutered before they start puberty, which is why we are offering neutering to cats aged four months. Ask in the practice for more details.

Find us on Facebook

Don't forget to like us on Facebook for all the latest practice news, pet care tips, and lost-and-found pets. We have helped reunite owners with their lost pets, and we have a special seasonal competition on our Facebook page for all you budding animal photographers!



New Website

As well as our Facebook and Twitter pages, we will shortly be unveiling our brand new practice website. Make sure you visit www.kingsteigntonvetgroup.co.uk to find out everything you need to know about the practice.

New arrivals for 2013

Congratulations to two of our staff members! Both Nick Lloyd and Julia Maloney have welcomed new additions to their respective families. Nick has welcomed a daughter named Cerys, and Julia has had a baby boy named James.



Seasonal Issues - Pet Care Tips to Remember!

As winter fades, the weather becomes milder and spring is on our doorstep, it is worth bearing in mind a few seasonal issues that may affect your pets:

Weight loss

Has your pet overindulged over the festive season? Are they struggling to budge the bulge? Well, help is at hand with our free post-Christmas slimming club. Being overweight can increase the risk of your pet developing various life-long illnesses, such as diabetes, high blood pressure and arthritis. The nurses at Kingsteignton Veterinary Group will be able to assess your pet's weight, body condition and feeding habits, and in turn recommend the very best plan specifically tailored for your pet's needs. So contact the surgery today to get your pet back to a healthy weight.

Remember Remember

If your pet had a traumatic experience celebrating the festive season and welcoming in the new year with loud noises and fireworks, now is the time to start training them for the festivities of 2013. The loud bangs and bright lights of fireworks can be traumatic for many pets; indeed, some may run away to escape the calamities. Advanced training will ensure your pet is well-prepared for firework occasions, so ask in the practice about behavioural training classes and products for keeping pets calm.

Outdoor Hazards

Winter may be fading, but February can still be jolly cold, so there are a few seasonal pet care tips to still keep in mind. Make sure your pet avoids feasting on poisonous plants such as ivy, or spillages from products such as anti-freeze. Cold weather may also exacerbate conditions such as arthritis, so where possible, always keep your pet well-cared for and warm.

Lungworm Alert

Very soon spring will have sprung, and if last year was anything to go by, it may be a wet one! If we have another wet spring/summer, we could see an increase in the lungworm parasite, *Angiostrongylus vasorum*. This is because slugs and snails – which carry the parasite – love warm, wet weather. This parasite can infect dogs and, if left untreated, can be fatal. Lungworm is not prevented or treated by the conventional use of worming tablets; rather, your dog will need to be prescribed a specific spot-on treatment by the practice. If you are concerned about lungworm, please contact the surgery for further advice.

New Equipment Diary

Kingsteignton Veterinary Group is now the proud owner of a new digital x-ray machine. More efficient than traditional x-ray machines, digital machines use less radiation, as well as making it easier to digitally transfer images to be viewed by the client. We have also acquired our first endoscope for looking down the throat of cats and small dogs.



Kingsteignton Surgery Times

Monday to Friday

09.00 - 10.30 Appointment required
14.00 - 15.30 Appointment required
(not Wednesday)

17.00 - 18.30 Appointment required

Saturday

09.00 - 10.30 Appointment required

Sunday

We are closed

Bovey Tracey Surgery Times

Monday to Friday

08.30 - 09.30 Appointment required
16.30 - 17.30 Appointment required
(not Wednesday afternoon)

Saturday

We are closed

Sunday

We are closed

Chudleigh Surgery Times

Monday to Friday

08.15 - 09.00 No appointment required
13.30 - 14.00 No appointment required
(not Wednesday)

Please phone ahead to check availability

Saturday

We are closed

Sunday

We are closed

We provide a 24/7 out of hours emergency service, please phone us on 01626 354260, if you wish to speak to us out of hours.